

NEFF Cashback Promotion
Terms and Conditions - Consumer
01.10.20 – 31.01.21

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Participants of the Promotion agree to be bound by these terms and conditions.

- The Promotion is the offer by the Promoter of a maximum of £1400 cashback with the purchase of NEFF appliances when purchased alongside kitchen furniture from participating retailers. Cashback is available on selected appliances across the NEFF range. For more information on how much cashback you are eligible for please check the table below. In order to qualify for cashback, an oven and hob must be purchased.

N 30	N 50	N 70	N 90
Oven & Hob			
£50	£150	£200	£250
Ovens			
-	B1ACE4HN0B	B17CR32N1B	B47CS34H0B
-	B1ACE4HW0B	B27CR22N1B	B47FS34H0B
-	B2ACH7HH0B	B47CR32N0B	B47VS34H0B
-	B3ACE4HN0B	B47VR32N0B	B48FT78H0B
-	B4ACF1AN0B	B57CR22N0B	B57CS24H0B
-	B4ACM5HH0B	B57VR22N0B	B57VS24H0B
-	B4AVH1AH0B	-	B58CT68H0B
-	B5ACH7AH0B	-	B58VT68H0B
-	B5ACM7HH0B	-	-
-	B5AVH6AH0B	-	-
-	B5AVM7HH0B	-	-
-	B6ACH7HH0B	-	-
-	J1ACE2HN0B	-	-
-	J1ACE4HN0B	-	-
-	U1ACE2HN0B	-	-
-	U1ACE2HW0B	-	-
-	U1ACE5HN0B	-	-
-	U1ACI5HN0B	-	-
Hobs			
-	T10B40X2	N13TD26N0	N23TA19N0
-	T26BB59N0	N53TD40N0	N23TA29N0
-	T26CB49S0	N74TD00N0	T26TA49N0
-	T27BB59N0	T16FD56X0	T27TA69N0
-	T36FB40X0	T18FD36X0	T29TA79N0
-	T36FB41X0G	T26CA42S0	T50FS41X0
-	-	T26CS49S0	T59TF6RN0
-	-	T26DA59N0	T59TS5RN0
-	-	T26DS49N0	T59TS61N0
-	-	T26DS49S0	T66TS6RN0
-	-	T26DS59N0	T68TF6RN0
-	-	T27CA59S0	T68TS6RN0
-	-	T27CS59S0	-

-	-	T27DA69N0	-
-	-	T27DS59N0	-
-	-	T27DS59S0	-
-	-	T27DS79N0	-
-	-	T29DA69N0	-
-	-	T29DS69N0	-
-	-	T46FD53X2	-
-	-	T46PD53X2	-
-	-	T48FD23X2	-
-	-	T48PD23X2	-
-	-	T56FD50X0	-
-	-	T56FT60X0	-
-	-	T58FD20X0	-
-	-	T58FT20X0	-
-	-	T59FT50X0	-
Or Oven and Venting Hob			
£500	£650	£700	£750
Ovens			
-	B1ACE4HN0B	B17CR32N1B	B47CS34H0B
-	B1ACE4HW0B	B27CR22N1B	B47FS34H0B
-	B2ACH7HH0B	B47CR32N0B	B47VS34H0B
-	B3ACE4HN0B	B47VR32N0B	B48FT78H0B
-	B4ACF1AN0B	B57CR22N0B	B57CS24H0B
-	B4ACM5HH0B	B57VR22N0B	B57VS24H0B
-	B4AVH1AH0B	-	B58CT68H0B
-	B5ACH7AH0B	-	B58VT68H0B
-	B5ACM7HH0B	-	-
-	B5AVH6AH0B	-	-
-	B5AVM7HH0B	-	-
-	B6ACH7HH0B	-	-
-	J1ACE2HN0B	-	-
-	J1ACE4HN0B	-	-
-	U1ACE2HN0B	-	-
-	U1ACE2HW0B	-	-
-	U1ACE5HN0B	-	-
-	U1ACI5HN0B	-	-
Venting Hobs			
-	-	T47TD7BN2	T58TL6EN2
-	-	T48TD7BN2	-
Additional cashback available on the following categories:			
Built-in Fridges			
£50	£100	£150	£250
K1514XF0G	K4316XFF0G	KI1213DD0	KI8816DE0
K1536XFF0	K4336XFF0G	KI1413DD0	-
K1544XSF0	KI1812SF0G	KI1413FF0	-

-	KI2822SF0G	KI1513FF0	-
-	-	KI1813FE0G	-
-	-	KI2823FF0G	-
Built-in Freezers			
£50	£100	£150	£250
G1624SE0G	G4344X7GB	GI7416CE0	-
-	G4344XFF0G	GI7813EF0G	-
-	GI1113FE0	-	-
Built-in Fridge-Freezers (including American style)			
£50	£100	£150	£250
-	KI5852FF0G	KI6863FE0G	KI8865DE0
-	KI5852SF0G	KI6873FE0G	-
-	KI5862SF0G	KI7853DE0G	-
-	KI5872FF0G	KI7863DF0G	-
-	KI5872SF0G	KA3923IE0G	-
-	KI7862FF0G	-	-
-	KI7862SF0G	-	-
Ventilation (excluding Venting Hob)			
£50	£100	£150	£250
D46BR22N0B	D46ED22N0B	D46ML54N0B	D49PU54X0B
D51NAA1C0B	D49ED22N0B	D49ML54N0B	D57ML67N1B
D5655X1GB	D55MH56N0B	D64XAF8N0B	D95DAP8N0B
D5855X1GB	D57MH56N0B	D65BMP5N0B	D95FMW1N0B
D61MAC1X0B	D64AFM1N0B	D94XAF8N0B	D95IMT1N0B
D62BBC0N0B	D64BHM1N0B	D95BMP5N0B	D96BMV5N5B
D62PBC0N0B	D64QFM1N0B	D95FRM1S0B	D96IKW1S0B
D62QBC0N0B	D65IHM1S0B	I25CBS8W0B	I97CPS8W5B
D64ABC0N0B	D94AFM1N0B	I95CBS8W0B	I96BMV5N5B
D64GBC0N0B	D94BHM1N0B	I14RBQ8W0	-
D64MAC1X0B	D94QFM1N0B	I96BMP5N0B	-
D65IEE1S0B	D95IHM1S0B	-	-
D72PBC0N0B	I94CAQ6N0B	-	-
D85IEE1S0B	I95CAQ6N0B	-	-
D92BBC0N0B	I95CAQ6W0B	-	-
D92PBC0N0B	I95CAP6N1B	-	-
D92QBC0N0B	I95GBE2N0B	-	-
D94ABC0N0B	-	-	-
D94GBC0N0B	-	-	-
Built-in Coffee Centre			
-	-	-	£250
-	-	-	C17KS61H0

Claim example:

N 90 Oven & Venting Hob	£750
N 90 Coffee Centre	£250
Full height N 90 Fridge	£250
Full height N 70 Freezer	£150
Total	£1,400

2. In order to qualify for the cashback, an oven and hob or oven and venting hob must be purchased. The level of cashback awarded will be defined by the model class of the appliances purchased (N 30, N 50, N 70 or N 90). In the event that an oven and hob of different model class are purchased, the cashback will be defined by the oven model class. For example, if an N 70 oven is purchased with an N 50 hob £200 would be awarded. In order to qualify for additional cashback, an oven and hob or oven and venting hob must be purchased along with additional qualifying NEFF appliances. This includes NEFF ventilation, cooling and coffee centre appliances. Accessories (including warming drawers) are not included. For a full list of eligible appliances and cashback values visit:
www.neff-home.com/uk/kitchen-cashback
3. The kitchen furniture and appliances must be purchased from the same Retailer as part of a kitchen design (participating retailers only).
4. To qualify as a kitchen purchase for this cashback promotion, a minimum of five kitchen cabinets must be included within the purchase.
5. This promotion applies to purchases between 1st October 2020 and 31st January 2021 and for which the Promoter has received a completed and valid claim before midnight on 30th June 2021.
6. The Gift will be in the form of back payment and should be received within 6 weeks of the Promoter receiving the required claim paperwork.
7. This is a consumer only promotion. For the avoidance of doubt, retailers will not be able to claim the Gift on behalf of the consumer.
8. Purchases of graded, seconds, replacements, ex-display and imperfect products and trade/contract sales are excluded from the Promotion.
9. The Promotion, which starts on 1st October 2020 and ends 31st January 2021, only applies to Kitchen purchases made from the same retailer (participating retailers only) on or between these dates. Claims must be received by the Promoter before midnight 30th June 2021 and the Promoter will not accept any claims received subsequently.
10. Only one claim per household is permitted. Please note, claims from employees, relatives of traders and traders themselves are prohibited from participating in this promotion. Multiple purchases of the same appliances are prohibited.
11. Claimants cannot claim in conjunction with another offer.
12. In order to claim the Gift, claimants must fully complete the online Claim Form, including product E-nr and FD numbers, and consumer reference number (this is a 10 digit number beginning 150 that will be provided by the Kitchen Showroom where you made your purchase), which is available on www.myNEFFrewards.co.uk or telephone the freephone helpline on 0330 055 2929. A copy of the original purchase receipt, which itemises all NEFF appliances and proves that the appliances were purchased as part of an overall kitchen purchase including the kitchen furniture and from the same retailer must be uploaded as part of the claim. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Purchasers can call the freephone helpline on 0330 055 2929 for assistance between 9am and 5:30pm.
13. In the event that you do not have access to the internet or are unable to claim online, please telephone the freephone helpline on 0330 055 2929. The advisor will be able to complete your redemption over the telephone, however, you will need to post your purchase receipt to validate the claim to: NEFF Promotions, Administration Centre, 1 Vantage Court, Tickford Street, Newport Pagnell, Milton Keynes MK16 9EZ. Claims will only be paid upon receipt of a valid purchase receipt. You will need to pay postage for sending the purchase receipt to us. Please note, receipts will not be returned so please ensure you keep a copy.

14. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their sole opinion, fraudulent or invalid.
15. Claimants should allow up to 6 weeks for receipt of the Gift from the date of the Promoter's receipt of the Claim Form and copy of the purchase receipt.
16. All Claim forms and copy purchase receipts, once received by the Promoter, will become its property and will not be returned to claimants.
17. By submitting a claim, claimants agree to be bound by these terms and conditions.
18. In the unlikely event that a claimant is unhappy with their NEFF appliance and wishes to return it for a full refund, such refund is conditional upon the return of the Gift i.e. the cashback.
19. Personal data collected for the purposes of the Promotion only and will be processed in accordance with the provisions of the Promoter's privacy policy, which is available at:
<http://www.neff.co.uk/privacy-policy.html>.
20. All details can be found on www.myNEFFrewards.co.uk
21. The Promotion is open to residents of the United Kingdom, the Channel Islands and the Isle of Man only, excluding employees of the Promoter and employees of the retailer.
22. The Promotion shall be governed by the laws of England and Wales.
23. The Promoter/Data Controller is NEFF, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.
24. The Promotion will be administered by BI Worldwide Limited. A copy of their privacy policy can be found at:- https://www.biworldwide.com/globalassets/us-en/home/footer/privacy_notice_biw_us.pdf